

**GOVERNANCE, RISK & AUDIT COMMITTEE ON 10 SEPTEMBER 2024 –  
OUTCOMES & ACTIONS LIST**

<b>MINUTE NO.</b>	<b>AGENDA ITEM AND ACTION</b>	<b>ACTION</b>
<b>89</b>	<b>GOVERNANCE, RISK AND AUDIT COMMITTEE UPDATE AND ACTION LIST</b>	
	(A) why the Council is not consistently achieving its target timescale for 15 days for responding to complaints and what remedial work was being undertaken	DfC
	(B) on whether the outstanding statement from Flagship Housing for 25 Reeves Court, North Walsham had been obtained.	DfC
	(C) more information that could be provided on CR037 cost and resources issues from prosecutions, enforcement action and litigation.	ADLG
<b>91</b>	<b>UPDATE OF OUTSTANDING AUDIT RECOMMENDATIONS</b>	
	Councillor Butikofer questioned whether all of the oversight boards were going to report back to committee. The CEX advised that the expectation that they would report back but only by exception. The Performance and Productivity Board might have some detailed information, but it was expected that the other two boards would have very little information for the committee.	DfC
<b>94</b>	<b>ANNUAL GOVERNANCE STATEMENT 23/24 &amp; LOCAL CODE OF CORPORATE GOVERNANCE</b>	
	Councillor Bütikofer suggested that the wording could be improved in paragraphs 3.5.3, 3.8 and Councillor Fletcher on page 83 regarding the Planning Improvement Plan.	DoR
<b>97</b>	<b>TRAINING NEEDS ASSESSMENT</b>	
	The Director of Resources undertook to take some research into possible training courses that would be useful for the Committee members. The External Auditor advised that Ernst and Young had done presentations to Councils on the External Auditor's perspective and that content could be shared with the council.	DoR
<b>98</b>	<b>GOVERNANCE, RISK AND AUDIT COMMITTEE WORK PROGRAMME</b>	
	Resolved - the committee should continue to look at potential items for its work programme and consider a report on the principles of good governance at its next meeting.	ADLG